

SCHEDULE OF EVENTS

8:00 AM COFFEE & NETWORKING

9 AM FSU LEADERSHIP PANEL

10 AM BREAK

10:30 AM VISION FOR THE YEAR AHEAD

11:35 AM SPECIAL EVENT



RISE TOGETHER

FSU | INFORMATION
TECHNOLOGY SERVICES



Jeremy Slaga
Vice President & Chief Clinical
Operations Officer



Stacey Patterson
Vice President for Research



James Clark
Provost & Executive Vice President



RISE TOGETHER

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TECHNOLOGY SERVICES



Take a Break

We'll resume at 10:30

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FSU
CIO UPDATE

ITS Townhall
Spring 2026

The logo features the word "RISE" in large, bold, white, sans-serif capital letters. Below it, the year "2030" is written in a smaller, white, sans-serif font. To the left of the text is a stylized sun icon with radiating lines. The entire logo is set against a dark maroon background with intricate white and gold circuitry patterns, including lines, dots, and geometric shapes.

RISE

2 0 3 0

RESearch & INSTRUCTION

INNOVATION & MODERNIZATION

SECURITY & COMPLIANCE

ENGAGEMENT & STUDENT SUCCESS

FY 25-26 STRATEGIC ACCOMPLISHMENTS

OUR STRATEGIC WINS ON THE PATH TO RISE 2030

R

RESEARCH & INSTRUCTION

- ✓ Enhanced faculty & research and accessibility support services
- ✓ Increased AI capabilities, training, & guidelines
- ✓ Expanded research computing capabilities to support interdisciplinary and high-performance workloads
- ✓ Advanced our secure, real-time data-sharing environment beyond FSU to allow for broader research opportunities

I

INNOVATION & MODERNIZATION

- ✓ Embedded secure AI agents into enterprise services to support automation and data-driven decision-making
- ✓ Modernized infrastructure by replacing legacy networks, firewalls, and other critical technology aspects with future-ready technologies
- ✓ Replaced the Enterprise Service Bus and Exadata environment with modern versions that support orchestration and scalability
- ✓ Completed the ERP Readiness Assessment.

S

SECURITY & COMPLIANCE

- ✓ Deployed the inaugural campus-wide cybersecurity training program.
- ✓ Established robust data agreements that unlock access to the latest AI tools for use across the university
- ✓ Expanded IPS and endpoint protection capabilities to enable real-time detection and automated responses to critical threats
- ✓ Led collaboration efforts around cybersecurity and data compliance across the SUS and the State of Florida.

E

ENGAGEMENT & STUDENT SUCCESS

- ✓ Expanded our ITS internship program by providing new technology opportunities beyond campus boundaries
- ✓ Transformed the enrollment process and online advising capabilities through the continued expansion of Stellic
- ✓ Hosted AI and Cloud Days to foster innovation and thought leadership around the transformative potential of IT
- ✓ Launched a myFSU redesign that is accessible, intuitive, and personalized to increase digital engagement

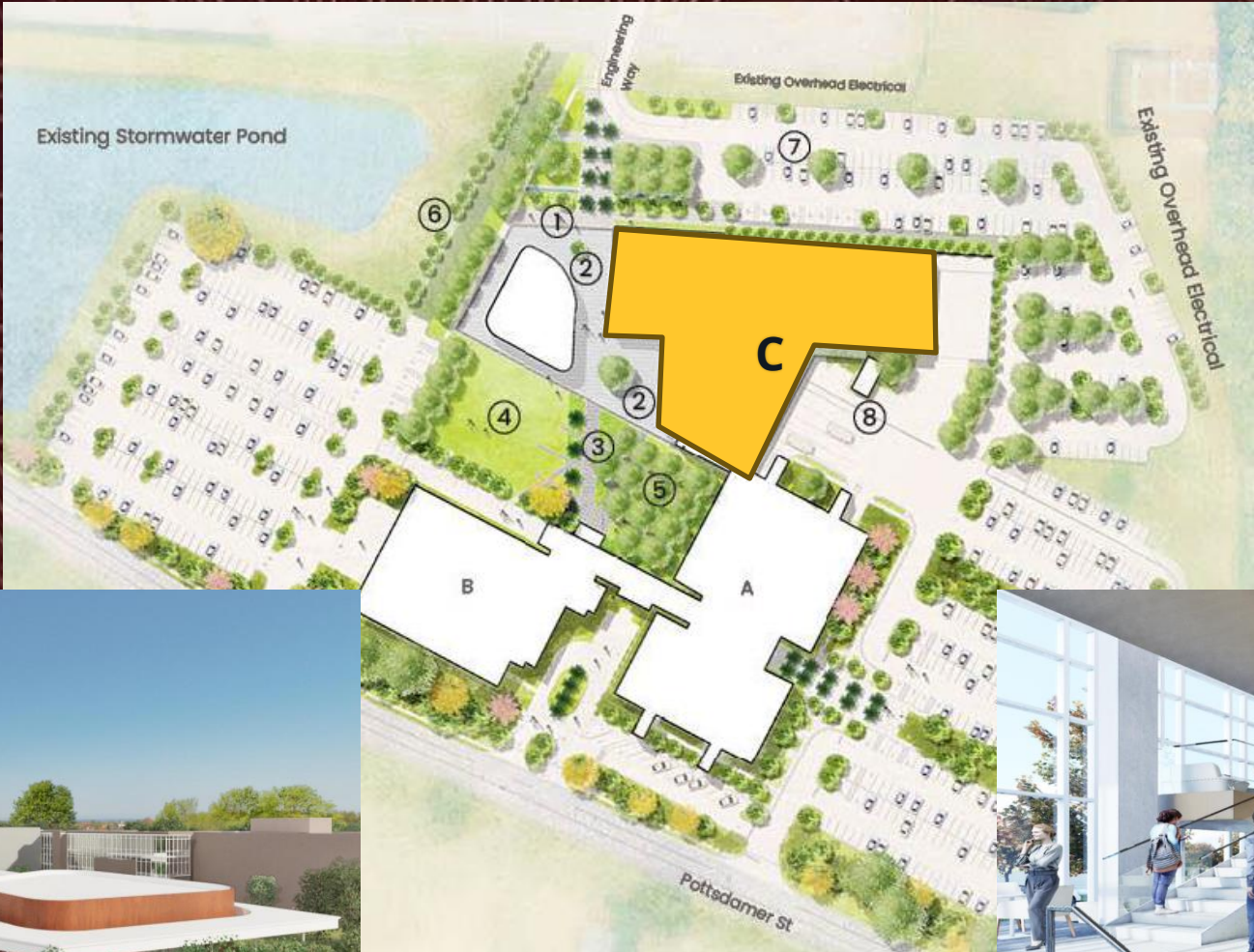
NORTHWEST CAMPUS PROJECT



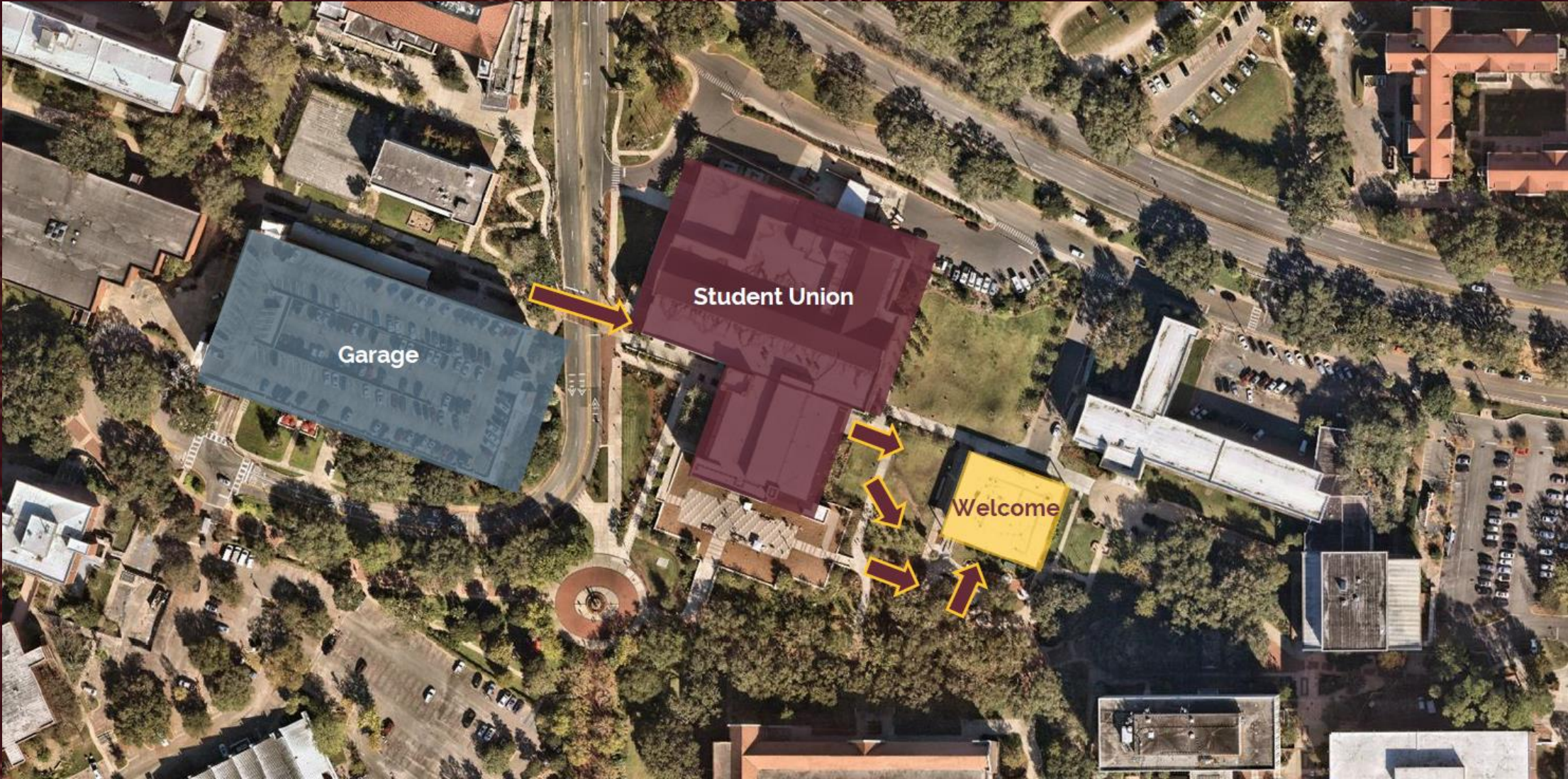
NORTHWEST CAMPUS PROJECT



FAMU-FSU COLLEGE OF ENGINEERING BUILDING C



MOORE AUDITORIUM/NEW WELCOME CENTER



MOORE AUDITORIUM/NEW WELCOME CENTER





RISE 2030 FSU
ITS

THE ROUTINE PATH
THE OLD WAY

LEGACY SYSTEMS
MAINTENANCE

**FUTURE READY
INITIATIVES** FSU
ITS
SCALING NEW HEIGHTS OF UNIVERSITY INNOVATION

Shifting our energy



FIXING
RESPONDING
MAINTAINING
KEEPING LIGHTS ON



DRIVING STRATEGY
INNOVATION
BREAKTHROUGHS
EXPERIENCE





**OUR GREATEST ASSET
ISN'T OUR TECHNOLOGY;
IT'S THE PEOPLE
WHO USE AND SUPPORT IT.**

OUR PEOPLE ARE OUR STRATEGY

*As AI takes over tasks, human judgment, creativity, and connection become **MORE** valuable – not less.*



GROW

Reskilling for the AI era

- AI fluency training for all staff
- New roles emerging: AI workflow designers, prompt architects, AI auditors
- ITS Professional Development program expanding



TRUST

Psychological safety to innovate

- Permission to experiment and fail forward
- Transparent communication on what AI means for roles
- Your ideas drive our roadmap



SERVE

IT as a strategic campus partner

- From ticket-takers to trusted advisors
- Embedded in every college and dept decision
- Your success = ITS success

KEY RISE 2030 FOCUS AREAS FOR FY 26-27

Architecting a Future-Ready Organizational Framework

Enables scale, faster decision-making, and clear accountability for a modern IT operating model

Deploying Resilient, Next-Gen Digital Infrastructure

Modern, secure, cloud-first infrastructure to support research growth, AI, and enterprise services

Campus Innovation Through Agentic AI Portal

A university-wide secure platform that accelerates productivity, student success, and research competitiveness

Scaling Impact through Strategic Corporate Partnerships

Expands capabilities, reduces the cost of innovation, and brings enterprise-level technology to campus faster

Optimizing IT Investments Across FSU

Portfolio rationalization and shared services that redirect funds to high-impact priorities

Showcasing Leadership in State and National IT Conversations

Positions FSU to promote FSU excellence, attract funding, top talent, and strategic research opportunities



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CIO

Assistant VP, NWRDC & FLVC

How regional and statewide data centers, virtualization, hosting, and Florida Virtual Campus services are built and operated.

Chief of Campus Infrastructure & Cloud Services

How core technology platforms, identity, connectivity, and cloud services are built, operated, and scaled.

Chief Academic Technologies Officer

How classroom technologies, learning platforms, and instructional design support teaching, learning, and academic innovation.

Deputy CIO

How the university's technical strategy, research computing, and major initiatives are aligned and advanced across the university system.

Chief Information Security Officer

How information security operations, investigations, training, and risk management safeguard university data and systems.

Chief Applications & Data Integrations Officer

How enterprise systems, digital platforms, and data are connected and modernized to support the university.

Chief Experience & Support Officer

How technology services are delivered, supported, and experienced across the university.

CIO

Assistant VP, NWRDC & FLVC

NWRDC, FLVC, & State-Wide Engagements

Chief of Campus Infrastructure & Cloud Services

Infrastructure Services, Platform Administration, Collaboration Services, & Network

Chief Academic Technologies Officer

ODL, Technology Enhanced Classrooms, Testing Center Instructional Development

Deputy CIO

Research Technologies, Enterprise Architect, PMO, FSU Health, Athletics, Advancement, Admin/Logistics

Chief Information Security Officer

Security architecture, Risk, Compliance, & InfoSec

Chief Applications & Data Integrations Officer

ERP, Developers, Data & Analytics, Digital Experience & Transformation, & Portal/Mobile

Chief Experience & Support Officer

IT Partnerships, Service Desk, Computing Technology Services, Communications, Service Management, Strategic Relationships, Culture & Engagement

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SCALING AGENTIC AI AT FSU: A PEOPLE-FIRST INNOVATION

LAUNCHING: FALL 2026

A Secure & Affordable AI Gateway

nebulaONE® provides a central, encrypted endpoint with Microsoft-based security, ensuring university data remains protected while managing costs.



Accelerating Research with 100+ LLMs

Access to a massive library of more than 100 diverse, cutting-edge Large Language Models empowers FSU researchers with powerful tools for analysis, simulation, and discovery.



Driving Future-Ready Innovation

nebulaONE® is the foundational platform for creating a connected, innovative university ecosystem prepared for the challenges of tomorrow.



Transforming Student Learning & Support

Intelligent, always-on AI tutors and personalized learning agents are deployed through nebulaONE® to elevate student experience and academic support at scale.



ART OF THE POSSIBLE

Cross-Campus AI Adoption & Training

A centralized portal for training, support, and resource sharing to foster a collaborative culture and universal AI proficiency across FSU.



Empowering Faculty & Staff Efficiency

Custom-built AI agents handle administrative tasks, automate workflows, and enhance operational efficiency for all university departments.



ART OF THE POSSIBLE

SCALING AGENTIC AI AT FSU: A PEOPLE-FIRST INNOVATION

LAUNCHING: FALL 2026

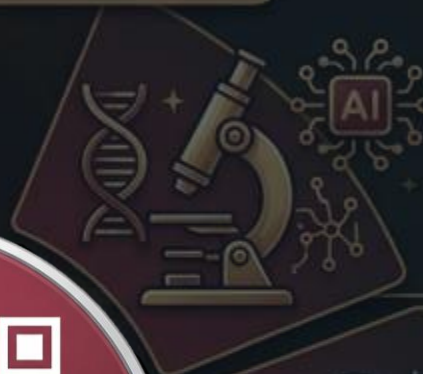
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ART OF THE POSSIBLE



NAME IT & WIN \$\$\$\$

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Empowering Faculty & Staff Efficiency

Custom-built AI agents handle administrative tasks, automate workflows, and enhance operational efficiency for all university departments.



ART OF THE POSSIBLE

YOUR QUESTIONS

“Several campuses in the SUS are requiring IT positions to return to the office. Are we going to be required to return to the office in the next year?”

YOUR QUESTIONS

“What is the 5-year plan for the ITS organization and structure? What are the main goals for ITS (big picture) over the next 5-10 years?”

YOUR QUESTIONS

“As we inch closer to the 2030 goal to be fully in the cloud, I’m curious as to the status and plans for our new ERP system. We have a campus that has, for decades, used systems customized to their business process (and still being customized regularly!) but will have to rapidly adjust to the new requirement of adjusting business process to the fit the system. How will we work together to accomplish such a large goal so quickly?”

YOUR QUESTIONS

“As higher education institutions build AI capabilities within IT to support enterprise systems, data, and decision-making, what is ITS's strategy for developing that capacity at FSU, whether through a dedicated team, a center of excellence, or a cross-functional model? And how can faculty, staff, students, and researchers help shape those priorities?”

YOUR QUESTIONS

“Last year I asked about having a truly anonymous survey to give feedback over a platform we control. Where is ITS at on that?”

YOUR QUESTIONS

“We are getting a ton of audits around technology. Is this normal and something we should expect because we are part of ITS now?”





RISE 2030 FSU ITS

THE ROUTINE PATH
THE OLD WAY

FUTURE READY
INITIATIVES FSU ITS

SCALING NEW HEIGHTS OF UNIVERSITY INNOVATION



RISE TOGETHER

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SPECIAL EVENT: ITS GROUP PHOTO

Follow the volunteers as we move outside the of the Civic Center for a group photo of all ITS staff.

What to do:

- Take all your personal items with you, **we will not be returning to this room!**
- Grab a friend and head upstairs, follow the arrows outside,
- Volunteers will guide you along the way!

Good to know:

- The photo won't take long, 10 minutes is our goal
- Once it's complete, we'll head straight to the Turnbull Center for **lunch** and the **RISE Showcase!**



**TURNBULL
CONFERENCE CENTER**



**ST. AUGUSTINE
GARAGE**



**DONALD L. TUCKER
CIVIC CENTER**

**BASKETBALL
TRAINING FACILITY**

**OPMENT
R**

W Madison St

S Macomb St

St Augustine St

W Pensacola St

S Macon

St Augustine St

Martin Luther King Jr Blvd

e St

rd St

Opeland St



RISE TOGETHER

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