



**April 2026**



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## ITS Celebrates Growth, Innovation and Collaboration at Spring Town Hall and RISE Together Showcase

The ITS Spring Town Hall and third annual RISE Together Showcase brought colleagues together for a full day of connection, learning and celebration. At the Town Hall, staff heard from Provost and Executive Vice President for Academic Affairs Jim Clark, Vice President for Research Stacey Patterson, and FSU's Vice President and Chief Clinical Operations Officer Jeremy Slaga. During the panel, all three campus leaders highlighted ITS's integral role in FSU's rapid growth and success. CIO **Jonathan Fozard** followed with plans for the future of ITS and updates for the exciting year ahead.

The RISE Together Showcase highlighted innovation across education, research and administration through three sessions of presentations and workshops. Session topics ranged from agentic AI and data analytics to 3D printing and immersive design. At both events, members of the FSU community exchanged ideas, shared projects and explored new ways technology is advancing work across campus. The day offered valuable professional development and networking opportunities and reflected the strong momentum ITS and campus partners are building together. We can't wait for next year's event!

[Read More](#)



## ITS Interns Recognized at Annual Intern Banquet

On April 6, ITS hosted its third annual Intern Banquet to celebrate the hard work and accomplishments of ITS interns. The evening included three award winners:

The Innovation Award went to **John Jimenez**, a senior who has been with ITS for two semesters and, according to supervisor **Darla Shrum**, “independently identifies problems, designs his own solutions and leverages advanced AI tools” to deliver work that rivals that of a full-time business analyst.

The Service Excellence Award was presented to **Tygh VanZandt**, a senior with ITS for four semesters, whose supervisor, **Charles Melton**, praised him for consistently exceeding expectations through his reliability, professionalism and dedication.

The CIO Award went to **Olivia Neu**, a graduate student who has been with ITS for two semesters; her supervisor, **Sara Mischler**, said Olivia “has completely transformed how our internship program operates” and exemplifies ambition, leadership and commitment to ITS. Congratulations, John, Tygh and Olivia!

**ITS News**



Photo by Matthew McConnell/Florida State University

## Florida State University Athletics and ITS Bring Pro-Caliber Tech to Dick Howser Stadium

Florida State University Athletics and ITS have completed a major technological overhaul of the batting cage facility at Dick Howser Stadium, bringing high-speed cameras, analytics, replay tools and upgraded network infrastructure into one integrated training environment. The improvements create low-latency video and real-time coaching capabilities through a dedicated telecommunications room, switch stack and server, with Head Coach Link Jarrett calling the upgrade “a game changer.”

The new setup includes a Driveline camera system for high-frame-rate swing analysis, along with the stadium’s existing Trackman system for pitching metrics such as speed, spin rate and trajectory. Coaches can now review synchronized video and data on in-cage TVs and iPads, while Athletics’ in-house Piston replay platform consolidates multiple camera angles for practice and game review. Led by Athletics IT in close partnership with contractors, vendors, staff and students, the project also strengthened an internal talent pipeline and saved the university money by relying heavily on in-house expertise.

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## Google AI Certificate

On March 27, Florida State University Information Technology Services (ITS) launched the [Google AI Professional Certificate](#) as part of National AI Literacy Day. The certificate is free for all students, faculty and staff as part of the Google AI for Education Accelerator program. This curriculum, designed in partnership with Google, allows students, staff and faculty to learn how to maximize AI for research, data analysis, coding and more through hands-on learning. By integrating AI into existing processes, the FSU community can unlock new levels of productivity and innovation.

[Get Started Today!](#)

## LogMeIn To Be Decommissioned

FSU will discontinue access to GoTo Meeting and OpenVoice after Thursday, April 30. Users with meetings scheduled beyond this date must move them to an alternative such as Microsoft Teams or Zoom. If you have stored content associated with these or other meetings (recordings, transcripts or files), download the content before April 30 to avoid losing it.

[Visit GoTo \(LogMeIn\) for support](#)

## Professional Development Bonus Requests

If you have suggestions for adding a new certification, updating an existing certification or removing a certification from the ITS Professional Development Program, please fill out the form below. Your input helps ensure the bonus list stays accurate, current and aligned with the professional development goals of ITS staff.

[Submit a Request](#)

## Support the ITS Foundation and Pie an ELT!

The ITS Foundation account supports staff events, office perks around TSB, and other activities that help build community within ITS. To incentivize donations, one ELT member will be 'pied' in the face at the Kick-Off to Summer Field Day. You can cast your ELT vote by donating and placing a ball in that ELT's jar at the Technology Services Building (TSB). The ELT member with the most balls in their jar will be pied.

[Donate Here \(Fund Number: F06616\)](#)

# Outlook and Teams Etiquette

Before scheduling a Teams call or sending a meeting invitation, make sure attendees are available. Use the [Outlook Scheduling Assistant and Room Finder](#) to view everyone's Outlook calendars and select available time slots and meeting rooms. For quick calls, you can check if someone is free by looking for a green dot next to their profile picture in Outlook or Teams. Additionally, please make sure you use an appropriate profile photo that meets the [FSU Office 365 photo guidelines](#) and update your email signature to be ADA compliant by using FSU's [email signature generator](#).

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## Submit Articles for *Pursuits*

Whether it is an event your team is planning, an award your employee received or a project update, we want to hear from you. Submit today for your chance to be featured in next month's edition of *Pursuits*!

[Submit Here](#)

@FSU



Exploring AI Innovation at the 2026 FSU-

# Microsoft Symposium

The 2026 FSU-Microsoft AI Symposium was two days of inspiration and imagination as Microsoft walked faculty, staff and researchers through Azure, Copilot, AI agents and the ways to enhance productivity and innovation. Participants enjoyed thoughtful presentations, discussion and hands-on experience as they learned different ways AI can be used as a tool to make research and work more efficient and impactful. Thank you to the FSU and Microsoft teams who helped bring the event together!

[Learn More](#)

## Reminder: Federal ADA Title II Mandates

Florida State University is legally required under the Americans with Disabilities Act (ADA) and the [U.S. Department of Justice's new rule under Title II of the ADA](#) to ensure all public-facing digital content is accessible to everyone. These are federal legal standards that apply to all state and local government entities, including public universities such as Florida State University.

**The DOJ requires compliance with WCAG 2.1 AA standards by April 24, 2026, effective from that date onward.** The DOJ rule mandates that digital content — including academic course content, videos, documents, and social media — meets Web Content Accessibility Guidelines (WCAG) 2.1 AA standards.

[Learn More](#)

**We Are IT**



## We Are IT | Meet Amber Dunlap!

**Amber Dunlap** began her career at ITS 12 years ago as a Service Desk Technician after discovering her interest in technology through high school classes and later finding her path at Tallahassee State College. Today, as Program Coordinator for the ITS NCT Infrastructure group, Amber helps oversee daily operations and coordinate work requests and projects that support campus voice, data and security systems. Some of her most rewarding work has included implementing the ITS Work Management System and the Campus Infrastructure Rewire Project, both of which have improved campus operations and connectivity across FSU.

Meet Amber!

## Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

### 20 Years

Vamsidhar Mullangi William Atkins

### 10 Years

### 5 Years

Shiju Mathews  
Broderick Bennett  
Anne Neidhardt  
Elizabeth Martin  
Jason Smilovitz

### 1 Year

Coltrane Brooks  
Ronald McCray  
Zachary Kahn  
Jack Parsons

Count IT

# 9,124

Service Center Cases Closed in February 2026

## Join IT

Join our team! Browse IT [job openings at FSU](#).



[ERP Analyst](#)  
[Salesforce Analyst](#)  
[IT Support Services Manager](#)  
[Testing Supervisor](#)

## Calendar



**ITS Social Hour:**  
FSU vs Stetson  
Baseball Game  
4/14 @ 6 PM



**Bring Your Kid**  
to Work Day  
4/23



**ITS Round Table**  
@ TSB  
4/29 @ 3 PM



**[Kick-Off to](#)**  
**[Summer Staff](#)**  
**[Field Day](#)**  
5/12



**FSU**  
**INFORMATION**  
**TECHNOLOGY SERVICES**

**Questions?**

We are here to help. Contact the ITS Service Desk at 850-644-4357 or [its.fsu.edu/help](https://its.fsu.edu/help).

Florida State University

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